



Medifax Direct™

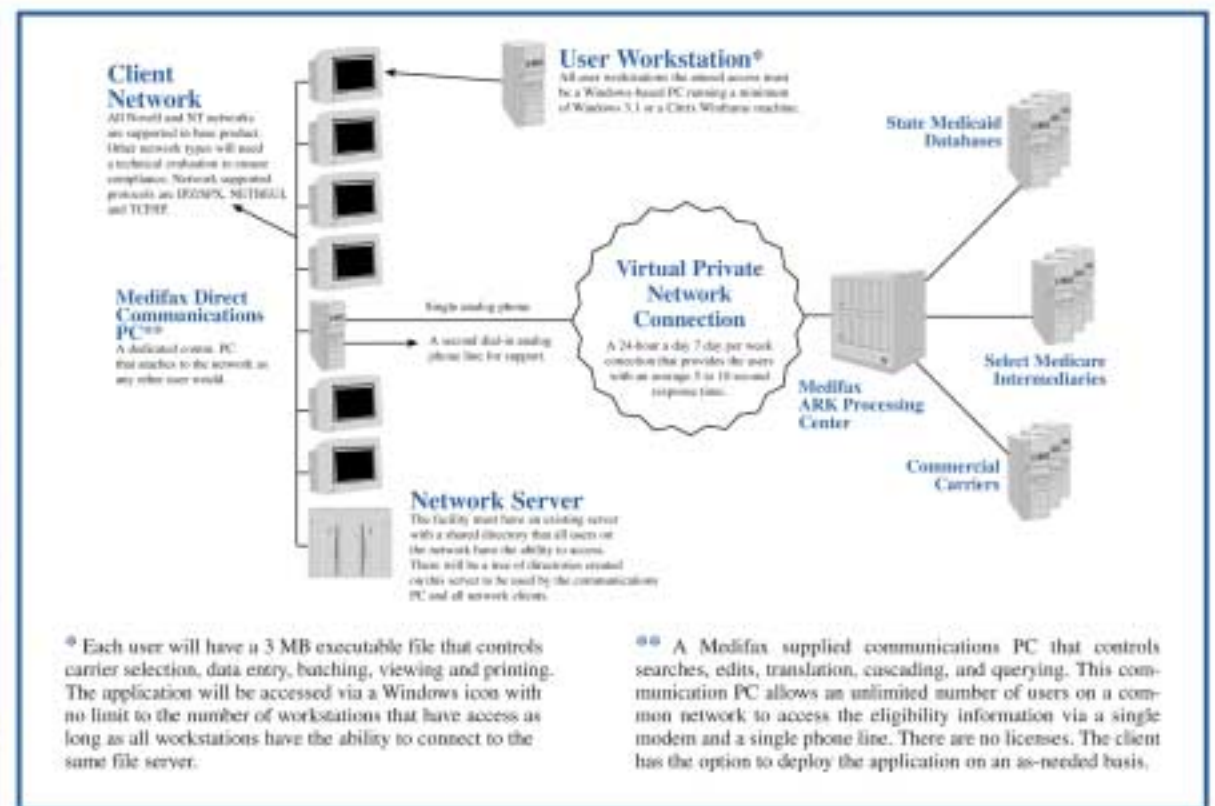
A PC Network-Based Eligibility Solution

Medifax Direct is a PC network based solution that utilizes a provider's existing network to provide powerful patient eligibility verification capabilities. This system offers **access to all payer databases in the Medifax EDI network** (Medicaid, Medicare, and commercial plans) via a Windows-based PC or Citrix-based WinTerm attached to your network. Eligibility requests submitted through the multiple workstations will be processed via a permanent, highly secure, Virtual Private Network connection. There is virtually no limit to the number of workstations on the network.

Each user workstation attached to the network will have a Medifax Direct icon in their Windows environment. Each user will be able to alternate between the current application and the Medifax Direct program in order to perform the desired eligibility inquiries.

The patient search information can be entered manually or electronically. Inquiries can be processed one patient at a time or in groups of records (batches) using "cascading" search technology to process all available search information in an effort to determine eligibility. For example, if a patient is not identified with a Medicaid number and other search criteria are available, the application will attempt to find a match with available information saving you valuable time and money. The response data may be viewed on screen, printed to a local or network printer, or saved to an electronic file.

Medifax Direct is ideally suited for hospitals, multi-physician practices, community/public health facilities, medical groups, billing services, behavioral health networks, etc. It is a perfect solution for facilities that need to "connect" various job functions such as billing, registration, scheduling, etc.



Medifax EDI
Your Healthcare Connectivity Partner

Other Features & Benefits

Network Access

- Expanded access to the eligibility and benefit information for virtually an unlimited number of workstations on the network via a single Medifax-supplied communications server connecting to our Data Center through the Internet
- There is no need for individual modems and phone lines for each station

Multi-payer Network Access

- Access to all payers on the Medifax EDI network 24 hours a day/7 days a week

Batch or Individual Patient Processing

- Data can be entered manually or via an electronic file transfer from various hospital information systems
- Batches can be processed at any time

Cascading Searches

- Improved results are achieved by our advanced search technology utilizing all available search information

Other Features

- Superior response time saves you time and money
- Extensive on-site technical installation, training, and support

"We use Medifax Direct at every workstation that needs the ability to verify insurance eligibility. The process to verify each patient's eligibility takes only a few seconds, which has significantly improved the billing staff's efficiency."

Philip Pinkepank
Hospital Hill Health Services Corporation
Kansas City, MO

Through innovative products and services, *Medifax EDI* is enabling healthcare providers to improve cash flow, integrate healthcare information, reduce costs and reduce patient registration time. We have a full range of solutions, for virtually any platform, that allow providers to save time and money and focus on what's really important - their *patients*.

Medifax EDI Services

Patient Eligibility Verification
Practice Management Software
Electronic Claims Submission
Credit Card Processing
Receivable Analysis

Remote Statement Processing
Translation Services
Credit Scoring
Address Verification
Payer Directory



Let us assist you
in your HIPAA
compliance initiatives

Technical Requirements

- Workstations must be PC based running Windows 95 or higher with a minimum Pentium 90 Mhz and 16 Mb RAM; Windows NT, or a Citrix Winframe/MetaFrame operating system
- Four megabytes of disk space per user workstation
- Novell and NT networks are included in base support; other network types may be supported but will require a technical evaluation
- Network supported protocols are IPX/SPX, NETBEUI, and TCP/IP
- Two standard analog dial-up lines with modem connections if access to the Internet is achieved through a dial-up ISP account
These lines may not run through the facility's PBX or multi-line phone system. One of the analog lines will be utilized as a permanent high-speed connection to the Virtual Private Network (VPN). Only Medifax EDI eligibility transactions will be processed across this connection. The other analog line will be configured for incoming calls only and must be in place for remote diagnostics, testing, and support through pcAnywhere software.
- A Medifax EDI supplied communications PC
- An additional network connection for the Medifax Direct communications PC
This connection must be capable of supporting a 10 or 100 base T network card or 4, 16, or 100 Mb Token Ring card, as required by your network. We also strongly suggest that the communications PC is not connected to the facility's network domain.
- An existing file server that all users desiring eligibility information have the ability of accessing with a shared directory structure created called "MDirect".
There will be a tree of subdirectories created under MDirect on this server to be used by the communications PC and all network clients.
- Access to a Virtual Private Network connection through the network or via dial-up for transmission of eligibility inquiries
Connection could also be achieved through a high-speed DDS leased line, Frame Relay, or AT&T Global VAN. Customer will be responsible for all costs associated with the Virtual Private Network connection.



**For more information or to
speak with a Representative:**

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